

Certificate III in Community Safety Patrol



SKILLSIQ

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Power point used in Webinars
Wednesday 25th June 2020, 3pm to 5pm, AEST
Tuesday 7th July 2020, 11am – 1pm, AEST



Technical Issues

- We have muted participants to maximise sound quality
- The session will run as an information session with the chat function enabled for participants to log questions and comments. We will briefly pause part way through to enable a review of questions to address in the later part of the webinar.
- After the second webinar next week, we will upload the slides used in the webinars on the Feedback Forum of the SkillsIQ website,

Webinar Outline

- Training Package Product Development Process
- Project Background
- Draft 1 Qualification
- Key Issues
- Providing Feedback
- Next Steps

SkillsIQ Limited

- Not-for-profit organisation appointed by the Commonwealth Government as a Skills Service Organisation (SSO)
- Funded by the Commonwealth Department of Education, Skills and Employment to support 19 Industry Reference Committees in the people-facing industries, including Community Services and Development IRC
- Develops national skills standards, to ensure skills are relevant for jobs in industry and to meet critical skills gaps and shortages
- Undertakes workforce development and research projects and is active in government strategy and policy development.

Key Players and Acronyms

- Australian Industry and Skills Committee (AISC)
oversees endorsement of Training Package Products
- Industry Reference Committees (IRCs)
oversee development of Training Package Products
- Technical Advisory Committees (TACs)
provide specialist knowledge and make content recommendations
- Skills Service Organisation (SSO)
provides technical and engagement support to IRCs and TACs

Our Industry Reference Committees

- Aboriginal and Torres Strait Islander Health Worker
- Aged Services
- Ambulance and Paramedic
- Children's Education and Care
- Client Services
- Community Sector and Development
- Complementary Health
- Dental
- Direct Client Care and Support
- Disability Support
- Enrolled Nursing
- First Aid
- Local Government
- Personal Services
- Public Sector
- Sport and Recreation
- Technicians Support Services
- Tourism, Travel and Hospitality
- Wholesale and Retail Services.



Stages of Review and Development of Training Packages



Project Background



Job titles within industry

AQF Level	III
Qualification title	Certificate III in Community Safety Patrol
Job titles used in Draft 1	Day Patrol Officer, Night Patrol Officer, Youth Patrol Officer
<u>Job titles within industry</u> (can vary between and within states)	

Qualifications

Occupation

Day Patrol Officer

Night Patrol Officer

Youth Patrol Officer

Other ?

Job functions

Essential

Not essential

Qualifications

Core units

Elective units

Draft 1 Certificate III in Community Safety Patrol

For the purposes of draft 1 consultation, the proposed new Qualification includes the Units that were included in the original accredited course.

During consultation it must be considered whether that structure and content now, and in the future, remains the most appropriate to the role.

The course was accredited in 2013 and the nature of the role may have changed requiring changes in Qualification structure and content.

A new accredited course has been recently approved for a period of 12 months and is available on training.gov.au

Draft 1 Certificate III in Community Safety Patrol

- Are the packaging rules and the elective structure appropriate to provide the requisite skills for an individual undertaking a Community Safety Patrol job role?
- Are the packaging rules for the core and elective composition of Units attainable at a Certificate III level?
- Are there any entry requirements that should be considered for the proposed qualification?

Draft 1 – Potential Skill Sets

Is there a need for Skill Sets potentially for -

- a leadership role ?
- unique aspects of the role which aren't covered with electives ?

What units could be included ?



Draft 1 Units of Competency

- Are the units from the accredited course the “best fit” for the job roles in Community Safety Patrol?
- Consider changes in the job role as well as the content of the units since the course was accredited in 2013, as well training for this job role in states other than the NT.
 - What alternative units or additional units should be included?
 - Are all units required? Should any be deleted?
- Are there new units required to cover new aspects of the role which are not covered by units in existing training packages?
 - What skills and knowledge would these units include?

Draft 1 Key Issues – Units of Competency

- Do the units align with the full range of skills and knowledge required in the responsibilities of the job roles ?
 - Legal Aspects
 - Security Aspects
 - Cultural Safety
 - DIV002 unit wording
 - Workplace Health and Safety Unit options
 - Options for alternative units to LGA PUA SEC CSC
 - Is the BSBATISC412 application relevant to the roles

Public Consultation

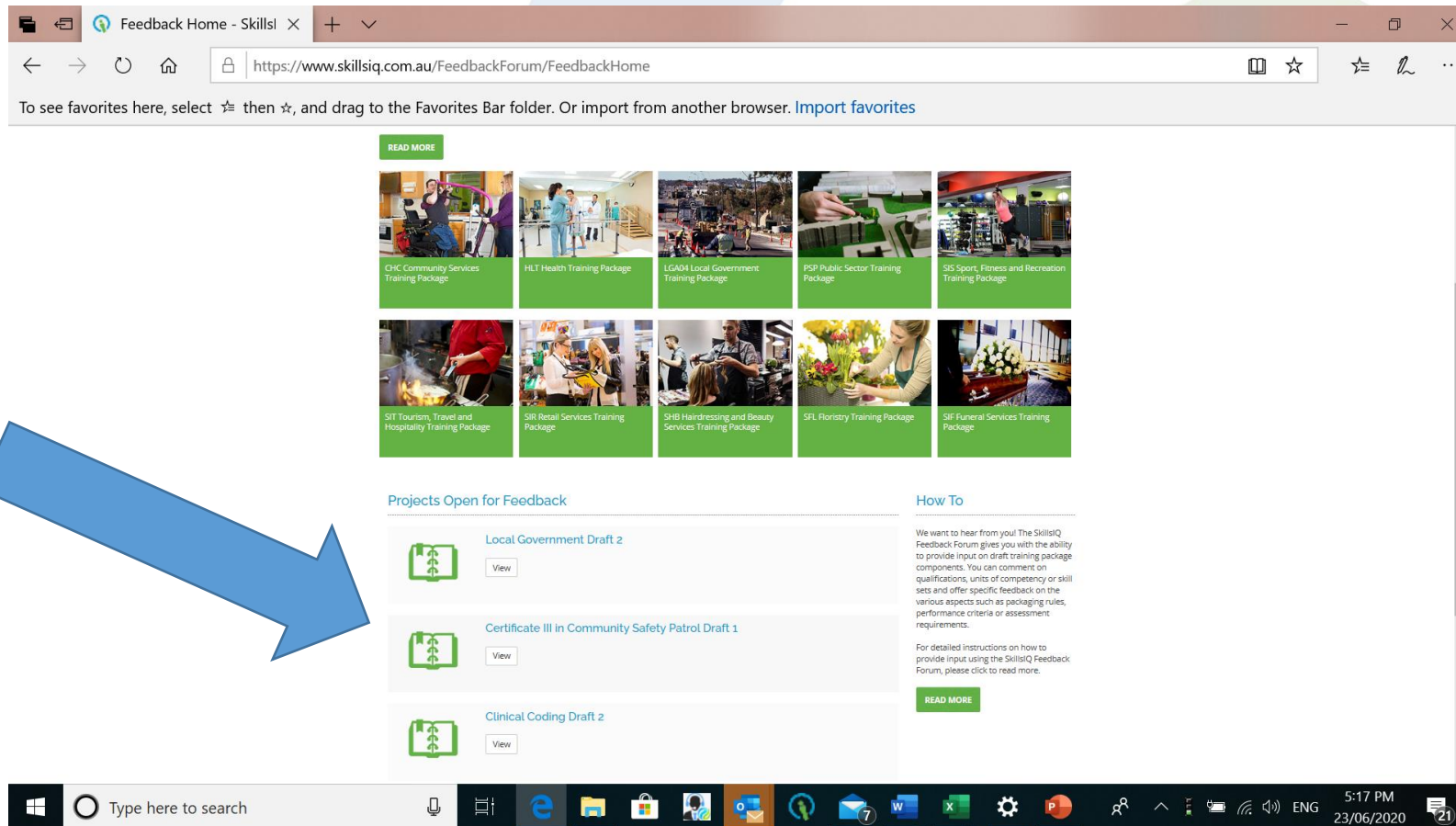
- Open until 10 July 2020
- Consultation activities include Webinars, Interviews and the SkillsIQ Online Feedback Forum
- Feedback to be considered by a TAC and Community Sector and Development IRC prior to release of Draft 2.

<https://www.skillsiq.com.au/FeedbackForum/TrainingPackages1/CHCCommunityServices/CertificateIIinCommunitySafetyPatrolDraft1>

<https://www.skillsiq.com.au/CurrentProjectsandCaseStudies/CommunitySafetyPatrol>

SkillsIQ's Online Feedback Forum

<https://www.skillsiq.com.au/FeedbackForum/FeedbackHome>



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The screenshot shows a web browser window with the URL <https://www.skillsiq.com.au/FeedbackForum/TrainingPackages1/CHCCCommunityServices/CertificateIIIinCommunitySafetyPatrolDraft1>. The page features the SkillsIQ logo and navigation links: HOME, ABOUT US, INDUSTRY ENGAGEMENT, OUR TRAINING PACKAGES, RESOURCES, RESEARCH AND SUBMISSIONS, SKILLSIQ NSW ITAB, CURRENT PROJECTS, NEWS AND EVENTS, FEEDBACK FORUM, COMMON QUESTIONS, and CONTACT US. The main content area is titled "Qualification" and "Certificate III in Community Safety Patrol Draft 1". It includes a "Project Summary" section with a download icon and a link to "Create a pdf of all documents in this project". Below this is a "Status - Open for Feedback" section with a login requirement and a "Background" section providing context on the qualification's development. The page also mentions a "Project Status - Draft 1 Consultation" and a national consultation period from Monday, 15 June 2020 to Friday, 10 July 2020 (4 weeks). The Windows taskbar at the bottom shows the time as 5:20 PM on 23/06/2020.

Qualification

CHCCSP3000Q20 Certificate III in Community Safety Patrol_Draft 1 (3)

Certificate III in Community Safety Patrol Draft 1

Project Summary

SkillsIQ, under the direction of the Community Sector and Development Industry Reference Committee (IRC), has undertaken a project to develop a new qualification, Certificate III in Community Safety Patrol.

Create a pdf of all documents in this project

Status - Open for Feedback

You will need to login to provide feedback.
Need help? Visit our [How To](#) page for step by step instructions on how to leave feedback.

This qualification will align to Community Safety Patrol job roles such as a Day Patrol Officer, Night Patrol Officer and Youth Patrol Officer. These officers assist vulnerable people, refer them to other services for ongoing assistance, ensure children and youth are safe, and work in partnership with local police to adhere to the requirements of the criminal justice system. They promote and raise awareness of community safety in the community.

The development of this qualification is being 'fast-tracked' in order to provide urgent skills and knowledge acquisition in line with the needs of remote communities, in the light of the impacts of COVID-19.

Background

This is a new qualification aligned to a previous nationally accredited Community Night Patrol course which expired in 2018. Extensive consultation by ISACNT with community groups, industry, government and other key stakeholders in 2018 saw great support for this course, with the suggestion of the more inclusive course title of *Certificate III in Community Safety Patrol* to encapsulate its breadth (not just night patrols).

Although the previous course was implemented in the Northern Territory, the concept of community safety patrols is no longer unique to the Northern Territory and it is envisaged that a national qualification can address the skills needs of local community members involved in support roles. These roles have significant aspects of trust and cultural understanding at their core and can be instrumental in addressing issues with appropriate support before they escalate into more complex circumstances. In addition, there are now Community Patrol Programs in place in other States and Territories, and the development of a national qualification will enable consideration of how to better meet the needs of these work groups which play a critical role in the communities of which they are a part.

Employment opportunities in local communities will be enhanced by a national qualification which provides a clear pathway supporting skills development specifically aligned with the functions of community safety patrols.

Project Status - Draft 1 Consultation

National consultation for Draft 1 will be open from Monday, 15 June 2020 to Friday, 10 July 2020 (4 weeks). During this

QUESTIONS?



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