

Individual Support, Ageing and Disability Support

Draft 1 Consultation Overview



SKILLSIQ

CAPABLE PEOPLE MAKE CLEVER BUSINESS

SkillsIQ Limited

- Not-for-profit organisation appointed by the Commonwealth Government as a Skills Service Organisation (SSO)
- Funded by the Commonwealth Department of Education, Skills and Employment to support 19 Industry Reference Committees in the people-facing industries
- Develop national skills standards, to ensure skills are relevant for jobs in industry and to meet critical skills gaps and shortages
- Undertake workforce development and research projects and are active in government strategy and policy development

Our Industry Reference Committees

- Aboriginal and Torres Strait Islander Health Worker

- Aged Services

- Ambulance and Paramedic
- Children's Education and Care
- Client Services
- Community Sector and Development
- Complementary Health
- Dental
- Direct Client Care and Support

- Disability Support
- Enrolled Nursing
- First Aid
- Local Government
- Personal Services
- Public Sector
- Sport and Recreation
- Technicians Support Services
- Tourism, Travel and Hospitality
- Wholesale and Retail Services.



Key Players & Acronyms

Australian Industry &
Skills Committee
(AISC)

oversees
approval of
Training Package
Products

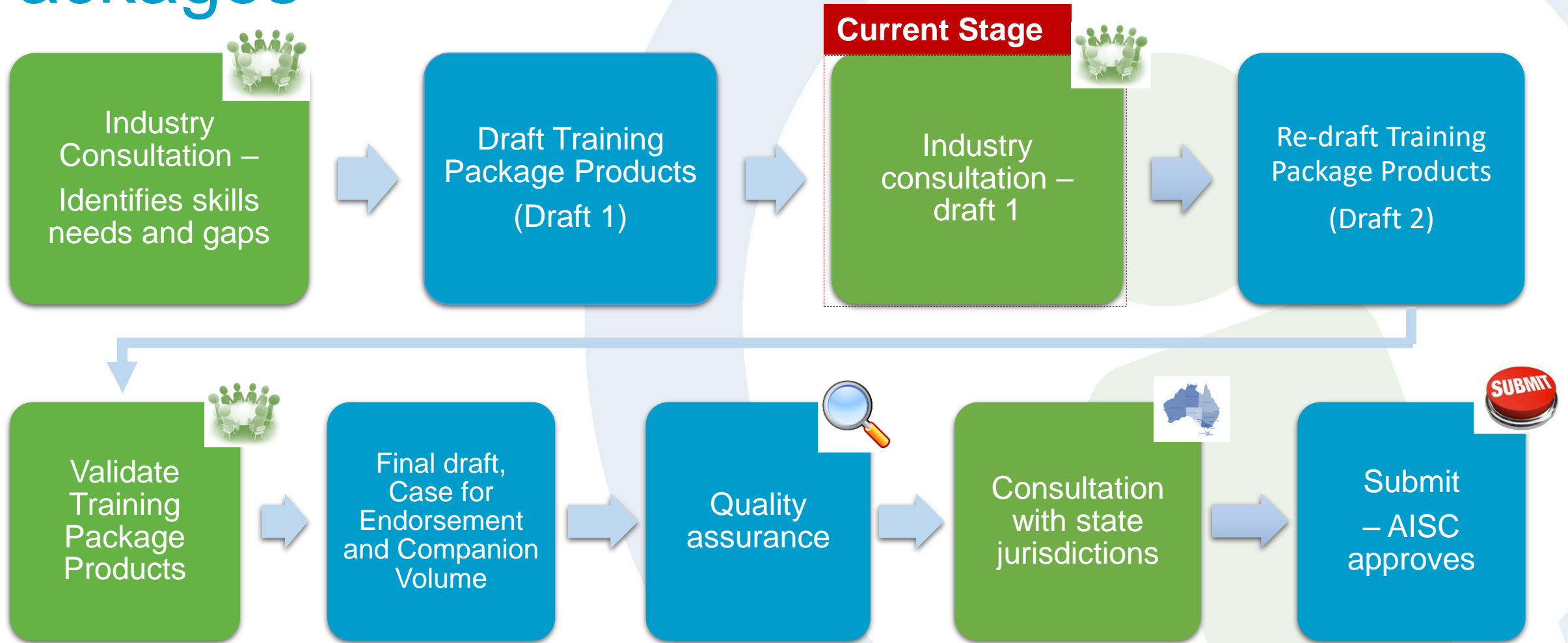
Industry Reference
Committee (IRC)

oversees
development of
Training Package
Products

Skills Service
Organisation (SSO)

provide
technical and
engagement
support to IRCs

Stages of Review and Development of Training Packages



Session Outline

- Project Background
- Draft 1 Changes
- Providing Your Feedback
- Next Steps

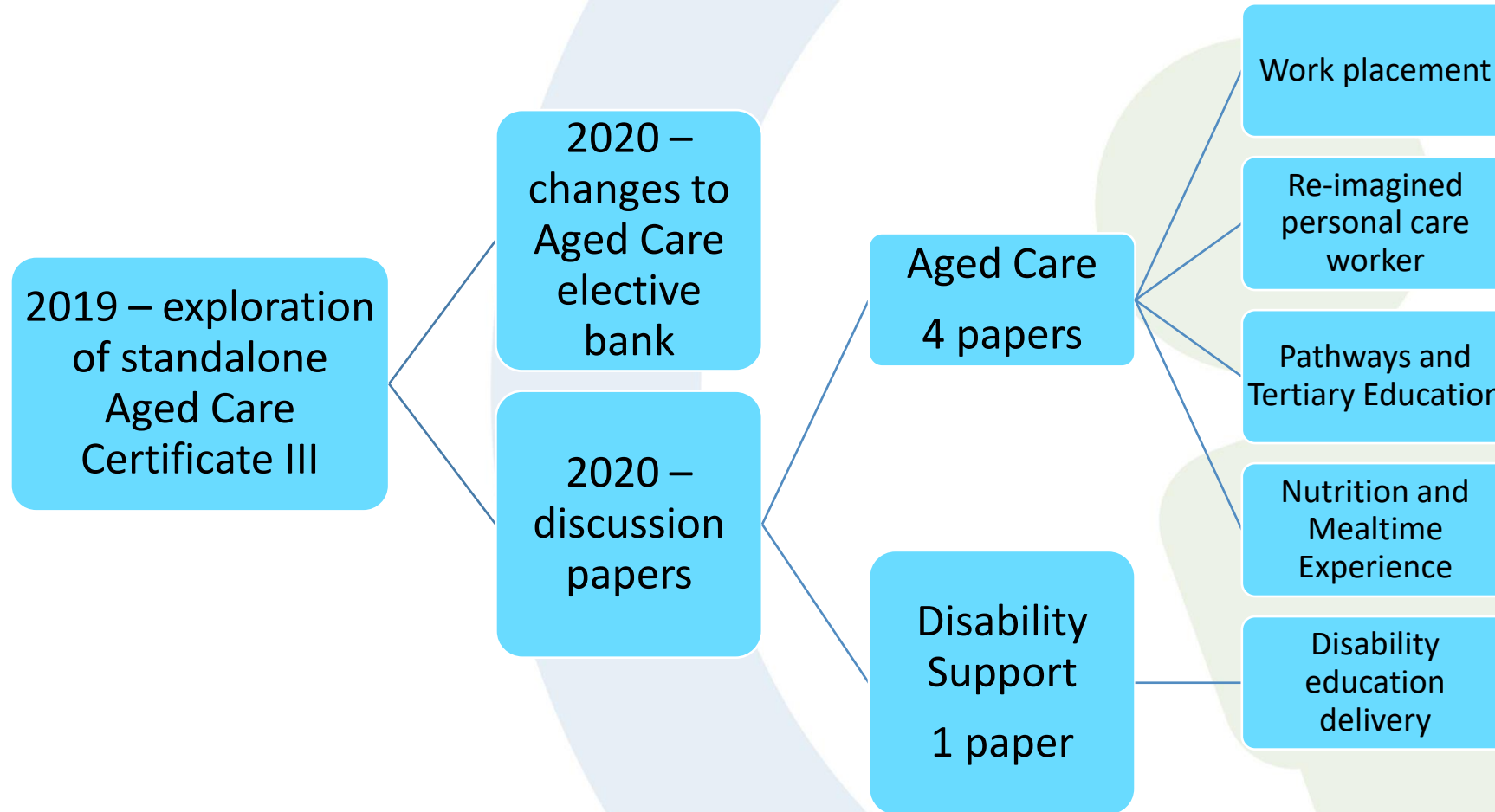
Project Background



Project Background continued

- Aged Care Workforce Taskforce Report *A Matter of Care – Australia's Aged Care Workforce Strategy* – September 2018
- Found that Certificate III in Individual Support not meeting skills needs of workers
- Introduction of NDIS has led to increased demand for personalisation of care and a diversity of skills to meet needs of client base
- Need for review of current qualifications at Certificate III and Certificate IV levels to ensure skills meet client and workforce needs

Project Background continued



Draft 1 Changes - Updates to Units

- Content of Units amended for currency and to meet expectations of the job role/s:
 - Terminology
 - Title changes to reflect more accurately unit content
 - Application statements updated
 - Elements updated or added/removed
 - Performance Criteria updated or added/removed
 - Focus on person being supported strengthened and clarification of responsibility level
 - Performance Evidence matched more closely to elements and Performance Criteria and strengthened
 - Knowledge Evidence updated
 - Assessment Conditions updated and strengthened

Updates to Units continued

- CHCAGE001 and CHCDIS007 merged to form *CHCCCS038 - Facilitate the empowerment of people receiving support*
- Current falls prevention unit updated and placed in Certificate IV and a new “recognise and report” unit developed for Certificate III
- Augmentative and alternative communication also adjusted for Certificate III and Certificate IV responsibilities
- Provide food services unit substantially reviewed to meet needs of those serving or supplying food – preparation of food to potentially be covered in new unit/s around meal time management to be developed based on stakeholder feedback

Updates to Units continued

- Current dementia unit updated – possibility of development of a new Certificate IV level unit based on stakeholder feedback
- *CHCHCS001 Provide home and community support services* has been deleted
- Use of assistive technology has been included across a range of units
- Content on restrictive practices added to CHCDIS units relating to behaviour support plans
- Unit Codes changed

Draft 1 Changes - Updates to Qualifications

- Certificate III now proposed as Entry Requirement for Certificate IVs
- Qualification descriptions updated
- Packaging rules changed
- Core units changed
- Elective lists changed

Certificate III in Individual Support

- Packaging Rules changed – 13 units total
 - 9 Core units
 - 4 Electives
- Specialisations reduced to two – Ageing and Disability
 - Units have been amended to ensure applicability in residential or community settings
 - Home care coordination unit remains as elective in Certificate IV, along with Visit client residence unit
- Both specialisations now comprise two units as other units have been moved to core
- Allows for a dual-specialisation in response to stakeholder feedback
- Elective bank: *Group D* and *Other Electives* merged and substantially reduced to remove superfluous or non-relevant units

Certificate IV in Ageing Support

- Certificate III as Entry Requirement
- Qualification description changed
- Packaging rules changed – 10 units total
 - 6 Core units
 - 4 Electives
- No workplace assessment requirement of 120 hours due to entry requirement
- Some core units moved to elective bank
- Elective bank revised and superfluous or non-relevant units removed

Certificate IV in Disability Support

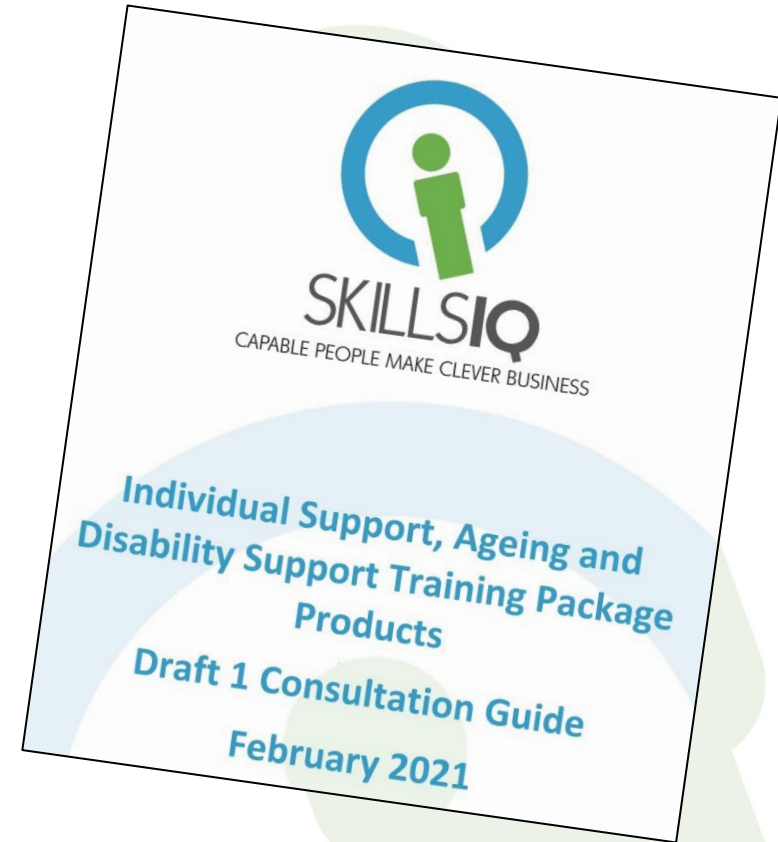
- Title changed
- Certificate III as Entry Requirement
- Qualification description changed
- Packaging rules changed – 10 units total
 - 7 Core units
 - 3 Electives
- Workplace assessment requirement reduced to 60 hours – through change to *CHCDIS016 Develop and provide person-centred responses*
- Elective bank revised and superfluous or non-relevant units removed

Draft 1 Consultation Process

- Consultation opened on Monday 15 February and will close on Friday 12 March
- Tight timeframes, but no capacity for extension in order to meet Government requirements
- Drafts available on SkillsIQ Online Feedback Forum
- Feedback on drafts via Feedback Forum
- Feedback on specific questions via response form document

Consultation Guide

- Range of standard questions to guide feedback on draft qualifications and units of competency
- Specific questions guide input on potential new units of competency, qualifications and broader issues



Consultation Questions

- 18 specific questions – response on Word document via email
- Response document can be downloaded on Feedback Forum page
- Orientation to working in industry unit – generic or specific to aged care or disability support
- *HLTAAP001 Recognise healthy body systems* in core
- Potential merge of CHCCCS031 and CHCCCS023
- Meal preparation skills and knowledge
- Mealtime management and meal consumption

Consultation Questions

- NDIS Support Coordinator Role
- Assistive technology
- Restrictive practices
- Specialised support for Disability Support
- Responses to abuse
- Oral Health electives
- Autism Spectrum Disorder


The image shows a consultation form titled "Key Questions Aged Care and Disability Training Package Review" with the SkillsIQ logo at the top. The logo consists of a green stylized person icon inside a blue circle, with the text "SKILLSIQ" and the tagline "CAPABLE PEOPLE MAKE CLEVER BUSINESS" below it. The form includes fields for "Name:", "Organisation:", "Email:", and "Phone number:". Below these fields, it says "Please answer questions in the response boxes below. You can answer as many or as few questions as you wish." and "Please email your completed response to feedback@skillsiq.com.au before 5.00pm on Friday 12 March 2021." The first question is "1. Orientation to working in industry" with a bullet point asking "Should a new unit/s be developed to provide an orientation to working in the aged care or disability sector?". Below this question, there is a paragraph of text: "This may include for instance, development of a contemporary view on ageing and support for the older person, responding to the changes in the anatomy and physiology that are a function of normal ageing, understanding of a range of different types of disability and functional capacity, services structures that are available to support older people, etc." Another bullet point asks "If such a unit was developed, what do you think it should include and should it be a single unit or two separate units - one for ageing and one for disability support?". At the bottom, there is a box labeled "Please provide your response here:".




Consultation Questions

- Transport individuals / Transport passengers with disabilities
- Dementia – Certificate IV
- Leadership skills at Certificate IV level
- Medications
- Mental health and comorbidities
- Pathways following completion of Certificate IV qualifications

SkillsIQ's Online Feedback Forum

<https://www.skillsiq.com.au/FeedbackForum/FeedbackHome>

**SKILLSIQ**
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CLEVER BUSINESS



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FEEDBACK FORUM

COMMON QUESTIONS


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Feedback Forum


The SkillsIQ Feedback Forum is a custom built tool designed to collect your feedback during the process of training package product development. Whether you are an employer, peak body or industry association, government body or regulator, employee association, training provider, or a student, we want to hear your views on proposed changes to the training packages that provide the skills and knowledge relating to your industry.

The Feedback Forum provides all stakeholders with the opportunity to provide detailed input on any aspect of proposed training package components (qualifications, units of competency and skill sets) during designated consultation periods.


READ MORE




CHC Community Services Training Package




HLT Health Training Package




LGA04 Local Government Training Package




PSP Public Sector Training Package




SIS Sport, Fitness and Recreation and SIS10 Sport, Fitness and Recreation Training Package




SIT Tourism, Travel and Hospitality Training Package




SIR Retail Services and SIR07 Retail Services Training Package



SHB Hairdressing and Beauty Services Training Package



SFL Floristry Training Package



SIF Funeral Services Training Package

Contact us

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Thank you

