

Individual Support, Ageing and Disability Support Draft 2 Validation



SKILLSIQ

CAPABLE PEOPLE MAKE CLEVER BUSINESS



SkillsIQ Limited

- Not-for-profit organisation appointed by the Commonwealth Government as a Skills Service Organisation (SSO)
- Funded by the Commonwealth Department of Education, Skills and Employment to support 19 Industry Reference Committees in the people-facing industries
- Develop national skills standards, to ensure skills are relevant for jobs in industry and to meet critical skills gaps and shortages
- Undertake workforce development and research projects and are active in government strategy and policy development

Our Industry Reference Committees

- Aboriginal and Torres Strait Islander Health Worker
- Aged Services
- Ambulance and Paramedic
- Children's Education and Care
- Client Services
- Community Sector and Development
- Complementary Health
- Dental
- Disability Support
- Enrolled Nursing
- First Aid
- Local Government
- Personal Services
- Public Sector
- Sport and Recreation
- Technicians Support Services
- Tourism, Travel and Hospitality
- Wholesale and Retail Services.
- Direct Client Care and Support



Key Players & Acronyms

Australian
Industry & Skills
Committee (AISC)

oversees
approval of
Training Package
Products

Industry
Reference
Committee (IRC)

oversees
development of
Training Package
Products

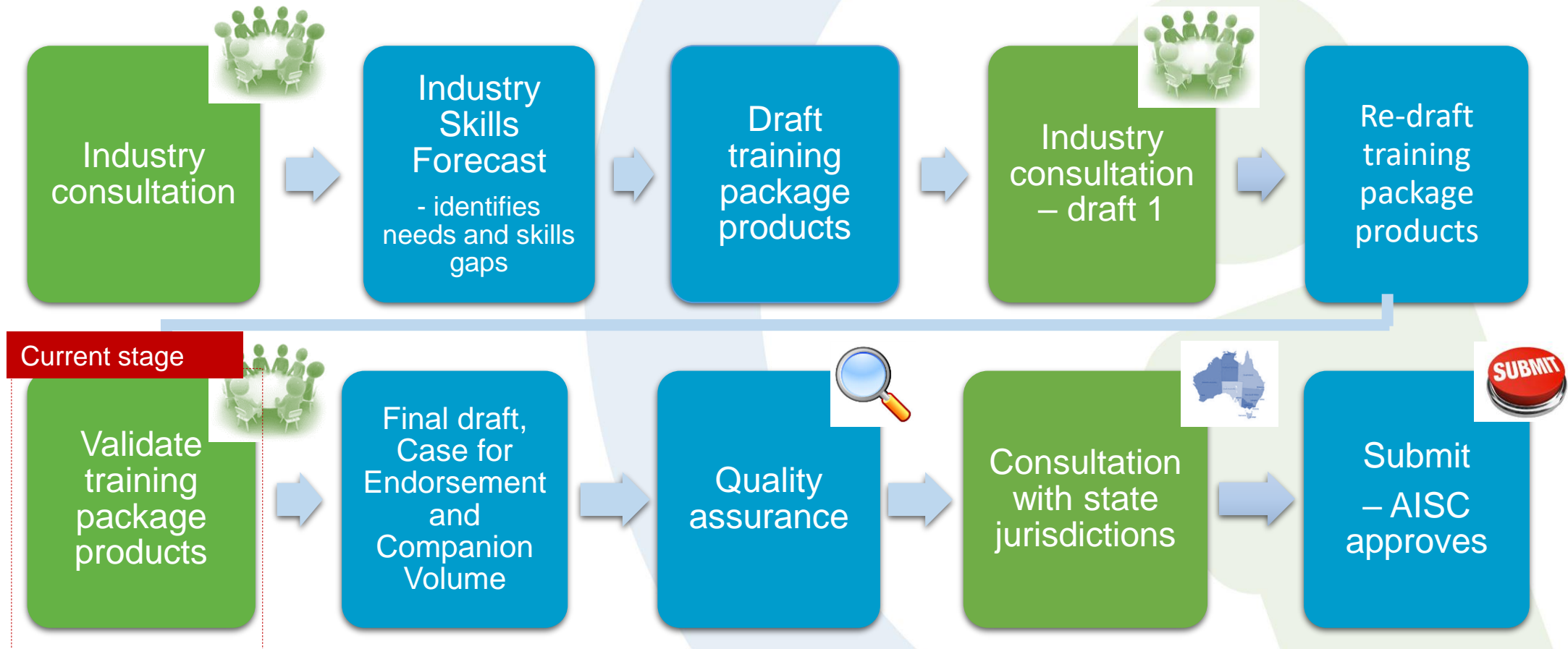
Technical
Advisory
Committee (TAC)

Provide specialist
knowledge and
make content
recommendations

Skills Service
Organisation
(SSO)

provide technical
and engagement
support to IRCs

Stages of review and development of training packages



Project Background

The *Certificate III in Individual Support*, first introduced in 2015, brought together previous Certificate III qualifications in the areas of Aged Care, Disability Support and Home & Community Care.

It reflects the role of workers who may work in a residential or community care setting with clients who require personalised support due to ageing, disability or other reasons. Along with the *Certificate IV in Ageing Support* and the *Certificate IV in Disability*, the *Certificate III in Individual Support* forms a fundamental part of the training for workers in these important areas.

The Direct Client Care and Support Industry Reference Committee (IRC) is currently working in collaboration with the Disability Support IRC and the Aged Services IRC to update the Qualifications and relevant Units of Competency within the *Certificate III in Individual Support*, the *Certificate IV in Disability* and the *Certificate IV in Ageing Support*.

Progress during and since Draft 1

- 600 people attended Draft 1 webinars
- 300+ comments on Online Feedback Forum
- 68 written submissions in response to questions paper
- Individual Support Working group – comprising three representatives from each of the three IRCs – met to review and discuss feedback
- Five focus groups were convened in the areas of:
 - Dementia support
 - Palliative Care
 - Autism
 - Nutrition and mealtime
 - Assistive technologies

Draft 2 Training Package Products

- Working group and IRCs used the feedback from Draft 1 to make amendments to Training Package Products
- Draft 2 includes:
 - 3 qualifications
 - 17 skill sets
 - 36 Units of Competency

Draft 2 content – What has changed?

Units of Competency

- Changes to application statements in some units to reflect modified content
- Addition of prerequisites for some units
- Changes to elements, performance criteria, performance evidence and knowledge evidence in response to Draft 1 feedback and input from focus groups and IRCs
- Additional content regarding assistive technologies, restrictive practices, working under supervision and delegation

Draft 2 content – What has changed?

Units of Competency

- 8 NEW Units:

- CHCAGE013 Work effectively in aged care
- CHCCCS041 Recognise healthy body systems
- CHCCCS042 Prepare meals
- CHCCCS043 Support positive mealtime experiences
- CHCDIS021 Work effectively in disability support
- CHCDIS022 Prepare for NDIS support coordination
- CHCDIS023 Coordinate NDIS participant support
- CHCDIS024 Provide specialised support

Draft 2 content – What has changed?

Qualifications

- Changes to Entry Requirements:
 - Certificate IV in Ageing Support – qualifications and/or skill set
 - Certificate IV in Disability Support – Skill Set OR prior workplace experience
- Changes to specialisations in Certificate III in Individual Support:
 - Addition of the “Working in Industry” units
- Changes to core units of competency – HLTAAP001 replaced
- Changes to elective units of competency

Draft 2 content – What has changed?

Skill Sets

- Updated units to current endorsed versions
- Replaced/added/deleted some units of competency
- 5 NEW skill sets:
 - Aged Care – to meet Entry Requirements
 - Disability Support – to meet Entry Requirements
 - Leadership in Disability Support
 - Mealtime Support
 - NDIS Coordinator of Supports

SkillsIQ Online Feedback Forum

<https://www.skillsiq.com.au/FeedbackForum>

- Be specific
 - Qualification, Unit of Competency, Skill Set
 - Elements & Performance Criteria, Performance Evidence, Knowledge Evidence, etc.
- Provide solutions
- Comment on what works well (as well as what doesn't)
- Check other comments – join an open thread
- Be professional! The Moderator will remove inappropriate content.

The screenshot shows the SkillsIQ website interface. At the top, there is a navigation menu with links for HOME, ABOUT US, INDUSTRY ENGAGEMENT, OUR TRAINING PACKAGES, RESOURCES, RESEARCH AND SUBMISSIONS, SKILLSIQ NSW ITAB, CURRENT PROJECTS, NEWS AND EVENTS, MARKETPLACE, FEEDBACK FORUM, COMMON QUESTIONS, and CONTACT US. The main content area displays the title 'Responsible Service of Alcohol Draft 1' under the 'Skill Set' category. Below the title, there is a 'Project Summary' section with a description of the project. A 'Unit of Competency' section is also visible, listing 'SITHFAB002 Provide responsible service of alcohol V1.0 (19)'. A 'Status - Open for Feedback' section indicates that users need to login to provide feedback. At the bottom, there is a note about legislation and training requirements.

Next Steps – Public Consultation Draft 2

- **Public consultation period**

- Commenced on 14th July 2021
- Open until the 28th July 2021
- Due to strict submission timeframes, no extensions are possible
- Consultation activities include webinars and the SkillsIQ Online Feedback Forum
- Feedback to be considered by the three IRCs prior to finalisation and submission to the AISC

Contact us

Melinda Brown – General Manager


P 02 9392 8100

A Level 1, 332 Kent Street, Sydney, NSW, 2000

W skillsiq.com.au

E Melinda.brown@skillsiq.com.au

 facebook.com/skillsiq

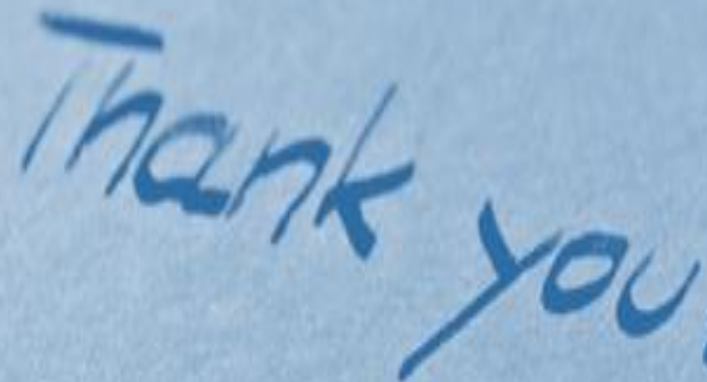
 [@SkillsIQ](https://twitter.com/SkillsIQ)

SkillsIQ Limited

P 02 9392 8100

E enquiries@skillsiq.com.au

SKILLSIQ



Thank you