SITHFAB002 Responsible Service of Alcohol Update



Overview of Workshop

- 1 Who we are
- 2 Tourism, Travel and Hospitality IRC
- 3 Responsible Service of Alcohol TAC
- 4 Training Package Product Development Process
- 5 Project background
- 6 Draft 1 content what has changed?
- 7 How to provide your feedback
- 8 Next steps





SkillsIQ Limited

- Not-for-profit organisation appointed by the Commonwealth Government as a Skills Service Organisation (SSO)
- Funded by the Commonwealth Department of Employment, Skills, Small and Family Business to support 19 Industry Reference Committees in the people-facing industries, including tourism, travel and hospitality
- Develop national skills standards, to ensure skills are relevant for jobs in industry and to meet critical skills gaps and shortages
- Undertake workforce development and research projects and are active in government strategy and policy development

Our Industry Reference Committees

- Aboriginal and Torres Strait
 Islander Health Worker
- Aged Services
- Ambulance and Paramedic
- Children's Education and Care
- Client Services
- Community Sector and Development
- Complementary Health
- Dental
- Direct Client Care and Support

- Disability Support
- Enrolled Nursing
- First Aid
- Local Government
- Personal Services
- Public Sector
- Sport and Recreation
- Technicians Support Services
- Tourism, Travel and Hospitality
- Wholesale and Retail Services.











Key Players & Acronyms

Australian
Industry & Skills
Committee (AISC)

oversees endorsement of Training Package Products Industry
Reference
Committee (IRC)

oversees
development of
Training Package
Products

Technical
Advisory
Committee (TAC)

Provide specialist knowledge and make content recommendations

Skills Service Organisation (SSO)

provide technical and engagement support to IRCs



Tourism, Travel & Hospitality IRC

Organisation	IRC Member	State/Territory
Australian Hotels Association WA	Bradley Woods	WA
Compass Group	David Gigg	NSW
Clubs Australia	Ron Browne	NSW
Defence Catering	Lynda Douglas	ACT
Restaurant & Catering Australia	John Hart	NSW
The Star Entertainment Group	Janette Illingsworth	NSW
Hospitality Group Training	Iain McDougall	WA
Exhibition and Event Association of Australasia	Joyce DiMascio	NSW
Caravan Industry Association of Australia	Stuart Lamont	VIC
Australian Culinary Federation	Stephen Lunn	TAS
Tourism Central Australia	Stephen Schwer	NT
Australian Federation of Travel Agents	Courtney Duddleston	NSW
Austrade	Pending	ACT
Australian Services Union	Robert Potter	NSW



RSA Technical Advisory Committee

Organisation	TAC Member	State/Territory
Australian Hotels Association WA	Bradley Woods	WA
Compass Group	David Gigg	NSW
Clubs Australia	Ron Browne	NSW
Department of Defence	Timothy Cusack	ACT
Queensland Hotels Association	Ross Tims	QLD
Tasmanian Hospitality Association	Steve Old	TAS
Australian Hotels Association NSW	John Green	NSW
Restaurant & Catering Australia	John Hart	NSW
Harvest Education Technical College	David Lorkin	QLD
Hospitality NT	Des Crowe	NT
Retail Drinks Australia	Julie Ryan	NSW



Stages of review and development of training packages





Project Background

- All states and territories have their own legislation and regulation relating to the Responsible Service of Alcohol
- Reviewing the Unit of Competency to ensure it is up-to-date
- Working toward an RSA Unit of Competency that can be used across all jurisdictions to better meet industry needs
- The update will address three key points:
 - Cross-jurisdictional consistency of training
 - Changes to regulation regarding RSA
 - Changes to training practices in relation to RSA



Project Background

- Updating one Unit of Competency:
 - SITHFAB002 Provide responsible service of alcohol
- And one Skill Set:
 - SITSS00055 Responsible service of alcohol
 - This skill set contains only the unit SITHFAB002 as above
- Noting that the Unit SITHFAB002 is a prerequisite for many other hospitality Units of Competency



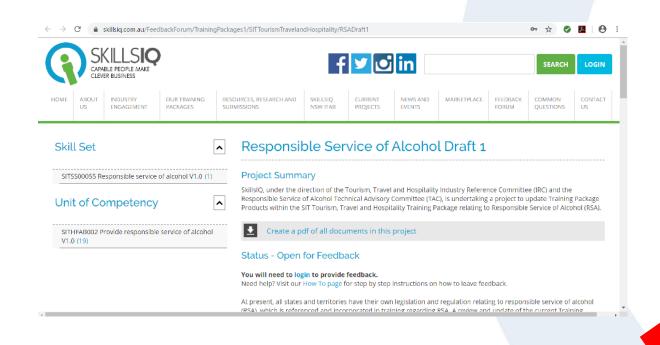
Draft 1 content – What has changed?

- Updates to terminology e.g. adding "supply" to reflect QLD regulations
- Clarifying that RSA must be carried out according to house policies, in order to cater to a range of outlets
- Updates to Performance Criteria and Performance Evidence to remove unnecessary demonstration of tasks such as pouring standard drinks
- Updates to Knowledge Evidence for currency and clarity
- Updates to Assessment Conditions to better reflect new content



SkillsIQ Online Feedback Forum

https://www.skillsiq.com.au/FeedbackForum





Provide Responsible Service of Alcohol Consultation Guide November 2019



What is useful feedback?

- ➤ Be specific
 - ➤ Qualification, Unit of Competency, Skill Set
 - ➤ Elements & Performance Criteria, Performance Evidence, Knowledge Evidence, etc.
- > Provide solutions
- Comment on what works well (as well as what doesn't)
- ➤ Check other comments join an open thread
- ➤ Be professional! The Moderator will remove inappropriate content.





Next Steps – Public Consultation Draft 1

- Public consultation period
 - ➤ Commenced on 25th November 2019
 - ➤ Open until the 20th of December 2019
 - Consultation activities include webinars and the SkillsIQ Online Feedback Forum
 - ➤ Feedback to be considered by the RSA TAC prior to release of Draft 2 in early 2020



Contact us

Melinda Brown – General Manager

P 02 9392 8100

A Level 1, 332 Kent Street, Sydney, NSW, 2000

W skillsiq.com.au

E Melinda.brown@skillsiq.com.au

facebook.com/skillsiq

@SkillsIQ

SkillsIQ Limited

P 02 9392 8100

E enquiries@skillsiq.com.au



