

<b>CHCSS001XX</b>	Client-oriented service delivery skill set	
<b>DESCRIPTION</b>	This skill set provides a set of skills for engaging in direct client care work in the aged care, home and community care, and disability support sectors.	
<b>PATHWAYS INFORMATION</b>	Achievement of these units provides credit towards a range of qualifications in the CHC Community Services Training Package.	
<b>LICENSING / REGULATORY INFORMATION</b>	No occupational licensing, certification or specific legislative requirements apply to this Skill Set at the time of publication.	
<b>SKILL SET REQUIREMENTS</b>	Unit code	Unit title
	<b>BSBSTR302</b>	Contribute to continuous improvement
	<b>CHCCOM002</b>	Use communication to build relationships
	<b>CHCCCS031</b>	Provide individualised support
	<b>CHCCCS036</b>	Support relationships with carer and family
<b>TARGET GROUP</b>	This skill set is for individuals who hold a qualification at Certificate III level or higher in Community Services, Health or a related field, who are employed as support or care workers and provide direct client care in a range of contexts, including aged care, home and community care and disability.	
<b>SUGGESTED WORDS FOR STATEMENT OF ATTAINMENT</b>	These units of competency provide a set of skills for direct client care work in the aged care, home and community care, and disability industries.	