QUALIFICATION CODE	CHC43021		
QUALIFICATION TITLE	Certificate IV in Ageing Support		
QUALIFICATION DESCRIPTION	This qualification reflects the role of individuals who work under supervision and delegation to complete key tasks and functions in aged services following an individualised plan; either in residential, home or community-based environments. Workers will take responsibility for their own outputs within defined organisational guidelines and maintain quality service delivery, working as a part of a multi-disciplinary team.		
	Workers may be required to demonstrate leadership and have limited responsibility for the organisation and the quantity and quality of outputs of others within limited parameters.		
	No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.		
ENTRY REQUIREMENTS	CHC33021 Certificate III in Individual Support		
	Or		
	CHC33015 Certificate III in Individual Support (Ageing)		
	Or		
	Either CHC30212 Certificate III in Aged Care OR CHC30208 Certificate III in Aged Care PLUS the CHCSS001XX Aged Care Skill Set.		

PACKAGING RULES	10 units must be completed:	
	 6 core units 4 elective units, consisting of: at least 3 units from the electives listed below up to 1 unit from the electives listed below, or any other current endorsed Training Package or accredited course. 	
	The units selected must be relevant to the work outcome.	

CORE UNITS		
	CHCAGE009	Provide services for older people
	CHCAGE010	Implement interventions with older people to reduce risk
	CHCAGE011	Provide support to people living with dementia
	CHCCCS006	Facilitate individual service planning and delivery
	CHCPAL003	Deliver care services using a palliative approach
	HLTWHS003	Maintain work health and safety

ELECTIVE UNITS	
	CHCAGE008 Implement falls prevention strategies
	CHCAGE012 Provide food services
	CHCADV001 Facilitate the interests and rights of clients
	CHCAOD001 Work in an alcohol and other drugs context
	CHCCCS001 Address the needs of people with chronic disease
	CHCCCS007 Develop and implement service programs
	CHCCCS010 Maintain a high standard of service
	CHCCCS017 Provide loss and grief support
	CHCCCS019 Recognise and respond to crisis situations
	CHCCCS033 Identify and report abuse
	CHCCCS036 Support relationships with carer and family
	CHCCCS039 Coordinate and monitor home based support
	CHCCCS042 Prepare meals
	CHCCCS043 Support positive mealtime experiences
	CHCCOM002 Use communication to build relationships

CHCDIS014	Assist with communication using augmentative and alternative communication methods
CHCDIS015	Develop and use strategies for communication with augmentative and alternative communication systems
CHCDIS018	Facilitate community participation and social inclusion
CHCDIS019	Facilitate ongoing skills development using a person-centred approach
CHCDIS020	Provide person-centred services to people with disability with complex needs
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCDIV003	Manage and promote diversity
CHCINM001	Meet statutory and organisation information requirements
CHCLEG003	Manage legal and ethical compliance
CHCMGT002	Manage partnership agreements with services providers
CHCMGT006	Coordinate client directed services
CHCMHS001	Work with people with mental health issues
CHCPAL004	Plan for and provide care services using a palliative approach
CHCPAS001	Plan for the provision of pastoral and spiritual care
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCPRP003	Reflect on and improve own professional practice
HLTAHA013	Provide support in dysphagia management
HLTAID011	Provide First Aid
HLTFSE001	Follow basic food safety practices
HLTHPS006	Assist clients with medication
HLTWHS004	Manage work health and safety
BSBLDR413	Lead effective workplace relationships
BSBMGT401	Show leadership in the workplace
BSBSTR402	Implement continuous improvement

QUALIFICATION MAPPING INFORMATION	No equivalent qualification.
LINKS	Companion Volume Implementation Guide