| UNIT CODE | PSPWPI006 |
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| UNIT TITLE | Manage emerging issues |
| APPLICATION | This unit describes the performance outcomes, skills and knowledge required to identify, assess and respond to emerging issues that may impact on workplace health and safety, workers compensation, injury management and workplace relations performance. |
| | This unit applies to those working independently as workplace inspectors investigating emerging issues in a range of workplace situations. Those undertaking this unit would work independently while performing complex tasks in a range of familiar contexts. |
| | The skills in this unit must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice. |
| | No occupational licensing, certification or specific legislative or certificate requirements apply to this unit at the time of publication. |
| PREREQUISITE UNIT | Nil |
| COMPETENCY FIELD | Workplace inspection |
| UNIT SECTOR | |

| ELEMENTS | PERFORMANCE CRITERIA |
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| *Elements describe the essential outcomes* | *Performance criteria describe the performance needed to demonstrate achievement of the element.* |
| 1. Identify issues | 1.1 Monitor the industrial environment to determine emerging issues.<br>1.2 Conduct formal and informal research to identify emerging issues.<br>1.3 Clarify and confirm issues with stakeholders. |
| 2. Assess potential impact | 2.1 Estimate and record the scope and magnitude of the impact.<br>2.2 Determine the nature and consequence of the potential impact and use to develop a response strategy. |

| 3. Develop a response strategy | 3.1 Identify and prioritise response options.<br>3.2 Choose a response strategy that best addresses the impact in consultation with industry stakeholders.<br>3.3 Establish performance measures to evaluate the effectiveness of the chosen response strategy.<br>3.4 Implement the chosen response strategy. |
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| 4. Evaluate effectiveness of the response | 4.1 Develop and document an evaluation plan.<br>4.2 Evaluate the response strategy against the predetermined performance measures.<br>4.3 Modify the response strategy.<br>4.4 Communicate the results of the evaluation to relevant stakeholders. |

| FOUNDATION SKILLS | |
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| *Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.* | |
| **SKILLS** | **DESCRIPTION** |
| Reading skills to: | ▪ interpret and apply legislation, policies and procedures. |
| Writing skills to: | ▪ prepare written reports requiring formal structure and language. |
| Oral communication skills to: | ▪ communicate with audiences, requiring adaptation of style and language<br>▪ question to confirm understanding. |
| Numeracy skills to: | ▪ calculate estimates<br>▪ establish and implement performance measures<br>▪ analyse and apply data to evaluations. |
| **UNIT MAPPING INFORMATION** | Release 1: Supersedes and is equivalent to PSPWPI006 Manage emerging issues. |
| **LINKS** | Companion Volume Implementation Guide |

| TITLE | **Assessment Requirements for PSPWPI006 Manage emerging issues** |
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| PERFORMANCE EVIDENCE | Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and provide evidence of performance on at least one occasion for each of the following:<br><br>■ conduct research and analysis<br>■ conduct evaluations |
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| KNOWLEDGE EVIDENCE | Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:<br><br><br>■ legislation including work health and safety, workers compensation, injury management and workplace relations legislation<br>■ organisational policy and procedures<br>■ industry standards<br>■ codes of practice |
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| ASSESSMENT CONDITIONS | Skills must be demonstrated in either:<br><br>■ a workplace environment or<br>■ a simulated environment.<br><br><br>Simulated assessment environments must simulate the real-life working environment where the skills and knowledge within this unit would be utilised, with all the relevant equipment and resources of that working environment.<br><br><br>Assessment must ensure access to:<br><br>■ legislation, policy, procedures and protocols relating to workplace legislative compliance.<br><br><br>Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors. |
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| LINKS | Companion Volume Implementation Guide |