

<b>QUALIFICATION CODE</b>	<b>CHC42021</b>
<b>QUALIFICATION TITLE</b>	<b>Certificate IV in Community Services</b>
<b>QUALIFICATION DESCRIPTION</b>	<p>This qualification reflects the role of community service workers who deliver and support person-centred services to individuals and groups. Workers may provide support, advocacy or interventions to individual clients, groups or communities across a range of services.</p> <p>At this level, workers may be autonomous with limited responsibility within established parameters and may be required to oversee other workers in projects or teams. Work may take place in a range of community service, case work or case management contexts.</p> <p>No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.</p>
<b>ENTRY REQUIREMENTS</b>	There are no entry requirements for this qualification.

<b>PACKAGING RULES</b>	<p>15 units must be completed:</p> <ul style="list-style-type: none"> <li>■ 6 core units</li> <li>■ 9 elective units, consisting of: <ul style="list-style-type: none"> <li>○ at least 7 units from the electives listed below</li> <li>○ up to 2 units from the list below or any current endorsed Training Package or accredited course.</li> </ul> </li> </ul> <p>All electives chosen must contribute to a valid, industry-supported vocational outcome.</p>
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<b>CORE UNITS</b>	<p>CHCADV001 Facilitate the interests and rights of clients</p> <p>CHCCOM002 Use communication to build relationships</p> <p>CHCDIV001 Work with diverse people</p> <p>CHCLEG001 Work legally and ethically</p> <p>CHCPRP001 Develop and maintain networks and collaborative partnerships</p> <p>HLTWHS003 Maintain work health and safety</p>
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<b>ELECTIVE UNITS</b>	<p>CHCADV002 Provide advocacy and representation services</p> <p>CHCADV003 Represent clients in court</p> <p>CHCAGE001 Facilitate the empowerment of older people (*note this unit is currently under review)</p> <p>CHCAOD001 Work in an alcohol and other drugs context</p> <p>CHCAOD003 Provide needle and syringe services</p> <p>CHCAOD005 Provide alcohol and/or other drugs withdrawal services</p> <p>CHCCCS001 Address the needs of people with chronic disease</p> <p>CHCCCS003 Increase the safety of individuals at risk of suicide</p> <p>CHCCCS004 Assess co-existing needs</p> <p>CHCCCS006 Facilitate individual service planning and delivery</p> <p>CHCCCS008 Develop strategies to address unmet needs</p> <p>CHCCCS009 Facilitate responsible behaviour</p> <p>CHCCCS010 Maintain high standard of service</p> <p>CHCCCS014 Provide brief interventions</p> <p>CHCCCS015 Provide individualised support (*note this unit is currently under review)</p>
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CHCCCS017	Provide loss and grief support
CHCCCS018	Provide suicide bereavement support
CHCCCS019	Recognise and respond to crisis situations
CHCCCS020	Respond effectively to behaviours of concern
CHCCCS021	Respond to suspected abuse (*note this unit is currently under review)
CHCCCS027	Visit client residence
CHCCCS028	Provide client-centred support to people in crisis
CHCCCS030	Determine and respond to carer needs
CHCCDE003	Work within a community development framework
CHCCDE004	Implement participation and engagement strategies
CHCCDE005	Develop and support relevant community resources
CHCCDE006	Work to empower Aboriginal and/or Torres Strait Islander communities
CHCCDE007	Develop and provide community projects
CHCCOM001	Provide first point of contact
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCDEV001	Confirm client developmental status
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDFV004	Provide domestic and family violence support in Aboriginal and Torres Strait Islander communities
CHCDFV005	Provide domestic and family violence support in non-English speaking background communities
CHCDIS001	Contribute to ongoing skills development using a strengths-based approach (*note this unit is currently under review)
CHCDIS004	Communicate using augmentative and alternative communication strategies (*note this unit is currently under review)
CHCDIS007	Facilitate the empowerment of people with disability (*note this unit is currently under review)
CHCDIS008	Facilitate community participation and social inclusion (*note this unit is currently under review)

CHCDIS010	Provide person centred services to people with disability with complex needs (*note this unit is currently under review)
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCEDU003	Provide sexual and reproductive health information to clients
CHCEDU005	Work with clients to identify financial literacy education needs
CHCEDU006	Improve client's fundamental financial literacy skills
CHCEDU007	Provide group education on consumer credit and debt
CHCEDU009	Provide parenting, health and well-being education
CHCEDU010	Prepare and evaluate relationship education programs
CHCEDU011	Work with parents or carers of very young children
CHCEDU012	Facilitate couple processes in group work
CHCFAM001	Operate in a family law environment
CHCFAM003	Support people to improve relationships
CHCFAM004	Facilitate changeovers
CHCFAM005	Facilitate and monitor contact
CHCFAM006	Assist families to self-manage contact
CHCFAM009	Facilitate family intervention strategies
CHCFAM010	Provide intervention support to families
CHCGMB001	Assess the needs of clients with problem gambling issues
CHCGRP002	Plan and conduct group activities
CHCGRP003	Plan, facilitate and review psycho-educational groups
CHCGRP004	Deliver structured programs
CHCINM002	Meet community information needs
CHCLEG002	Interpret legal information
CHCLLN001	Respond to client language, literacy and numeracy needs
CHCMED001	Prepare for mediation
CHCMED002	Facilitate mediation

CHCMED003	Consolidate and conclude mediation
CHCMGT005	Facilitate workplace debriefing and support processes
CHCMGT006	Coordinate client directed services
CHCMHS001	Work with people with mental health issues
CHCMHS003	Provide recovery oriented mental health services
CHCMHS011	Assess and promote social, emotional and physical wellbeing
CHCPAL001	Deliver care services using a palliative approach (*note this unit is currently under review)
CHCPAL002	Plan for and provide care services using a palliative approach (*note this unit is currently under review)
CHCPAS001	Plan for the provision of pastoral and spiritual care
CHCPAS002	Provide pastoral and spiritual care
CHCPOL001	Contribute to the review and development of policies
CHCPRP003	Reflect on and improve own professional practice
CHCPRP005	Engage with health professionals and the health system
CHCPRT001	Identify and respond to children and young people at risk
CHCPRT002	Support the rights and safety of children and young people
CHCPRT003	Work collaboratively to maintain an environment safe for children and young people
CHCSET001	Work with forced migrants
CHCSET002	Undertake bicultural work with forced migrants in Australia
CHCSOH013	Work with people experiencing or at risk of homelessness
CHCSOH014	Manage and maintain tenancy agreements and services
CHCSOH021	Work with clients within the social housing system
CHCVOL002	Lead volunteer teams
CHCVOL003	Recruit, induct and support volunteers
CHCVOL004	Manage volunteer workforce development
CHCYTH001	Engage respectfully with young people
CHCYTH002	Work effectively with young people in the youth work context

	<p>CHCYTH003 Support young people to create opportunities in their lives</p> <p>HLTAID011 Provide First Aid</p> <p>HLTWHS006 Manage personal stressors in the work environment</p>
<b>QUALIFICATION MAPPING INFORMATION</b>	No equivalent qualification.
<b>LINKS</b>	Companion Volume Implementation Guide